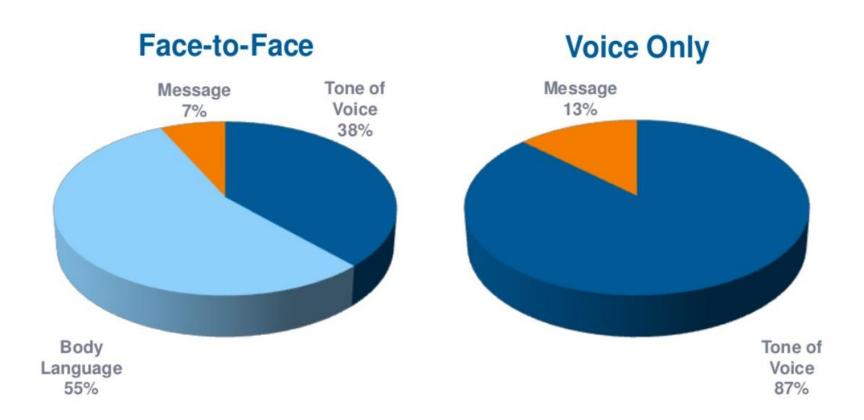


FINISHED FILES ARE THE RESULTS OF YEARS OF SCIENTIFIC STUDY COMBINED WITH EXPERIENCE OF YEARS

FINISHED FILES ARE THE
RESULTS OF YEARS OF
SCIENTIFIC STUDY COMBINED
WITH EXPERIENCE OF YEARS

FNISHED FLES ARE THE
RESULTS OF YEARS OF
SCIENT FC STUDY COMBINED
WITH EXPERIENCE OF YEARS



Face To Face: Mehrabian, A. (1971). Silent messages. Wadsworth, Belmont, California.

Telephone: Mehrabian, Albert & Morton Wiener (1967): Decoding of inconsistent communications.

THE CHANGING MODERN WORKFORCE

The workplace is more team based and mobile than ever

Collaboration is key

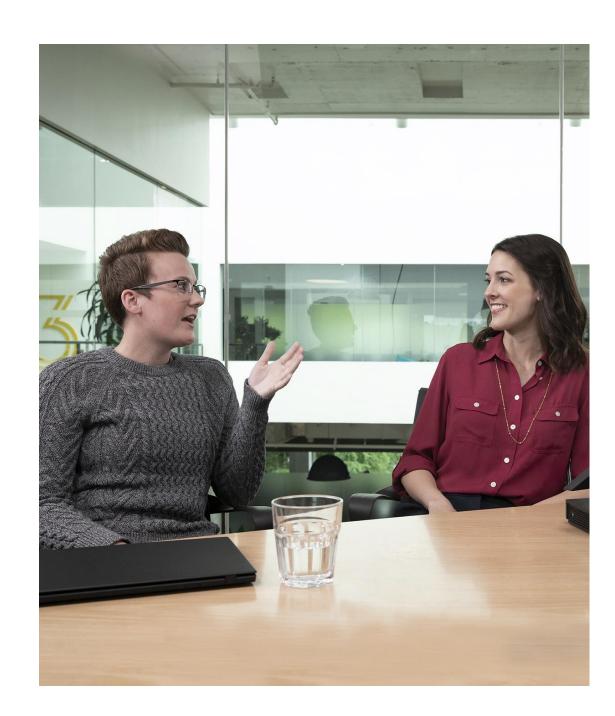
More than **50**% of the work done today is done through collaboration

Rise in remote working

70% of professionals work remotely

Workspace evolution

15% of meeting rooms is equipped with video



User Frustration

78% users shared they were frustrated with meeting room technology recently.

Video and web conferencing issues

44%

Audio conferencing problems

36%

Desktop sharing

34%

Video hardware device challenges

32%

Dimensional Research, Nov 2018



User Need

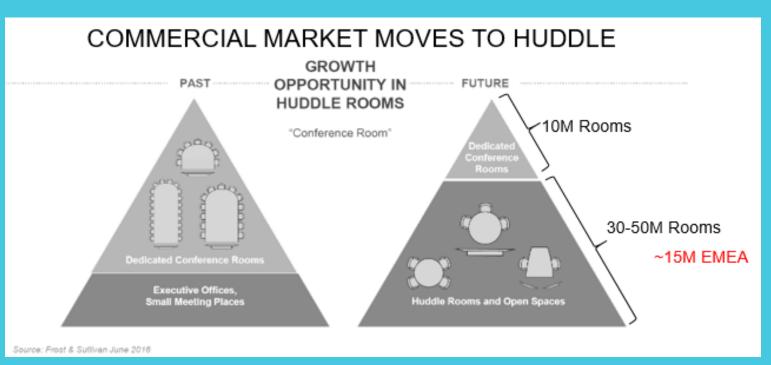
90%

It's important that technology in meeting spaces is easy to use and familiar.

Dimensional Research, Nov 2018



Key change in the meeting room spaces



The growth of the Huddle rooms















ThinkSmart Hub 500

- Purpose built Skype Room System/Team Room System
 - Integrated Audio, Display & Compute

Focused on Simplicity

- Small Footprint (AIO device)
- Easy to use interface (integrated 360°display)
- Reduction of device/cable clutter
- Pre-imaged, easy to deploy & manage (Ci5 VPro processor / Win 10 IoT)

Main Benefits

- Globally available (180 countries)
- 3 years warranty on site
- Stand alone device (small rooms). No need for additional Microphones and speakers
- Purpose built stability
- Price competitiveness

THINKSMART HUB 500 TOP FEATURES



3-COLOR RING LED FOR SKYPE STATUS



SECURE CABLE MANAGEMENT DOOR



KEY FEATURE 360° ROTATABLE SCREEN



DOLBY® PREMIUM AUDIO



AUTO-ON WITH HUMAN PROXIMITY SENSOR



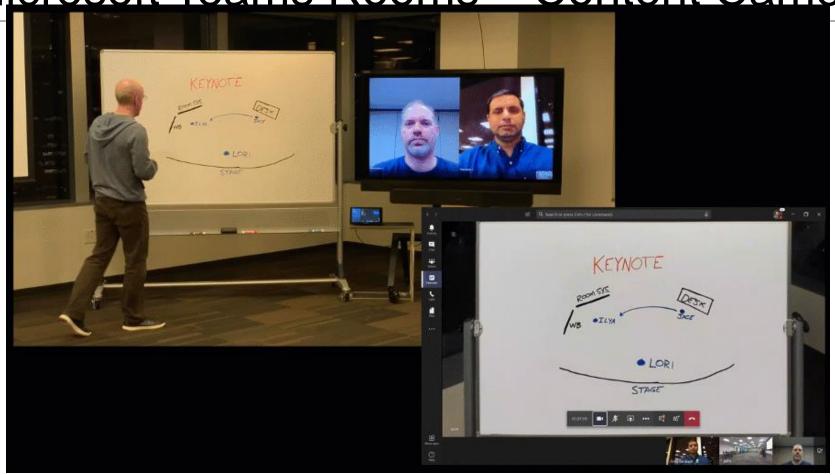
ThinkSmart Hub 500 - Hardware



Possible to secure with kensington lock



Microsoft Teams Rooms - Content Camera



SKYPE FOR BUSINESS VS TEAMS

Where do we go...

Skype for Business

- on prem, cloud & hybrid
- chat
- audio
- video

Teams

- cloud only
- chat
- audio
- video
- file sharing (Sharepoint)
- calendar
- chat in teams/channels
- Live event (streaming)



Microsoft – New license

Licensing solutions for shared communication devices

	Meeting Room \$15/device/month
Skype for Business	
Microsoft Teams	
Phone System	✓
Audio Conferencing	✓
Microsoft Intune	

BUNDLE RECOMMENDATIONS

Lenovo ThinkSmart Hub500

Small and Huddle Rooms

Up to 12' x 10' size rooms

Hub 500 and Logitech Meetup

Medium Rooms

Up to 12' x 15' size rooms Hub 500 and Logitech Rally

Large Rooms

Up to 20' x 15' sized rooms Hub 500 and Logitech Rally

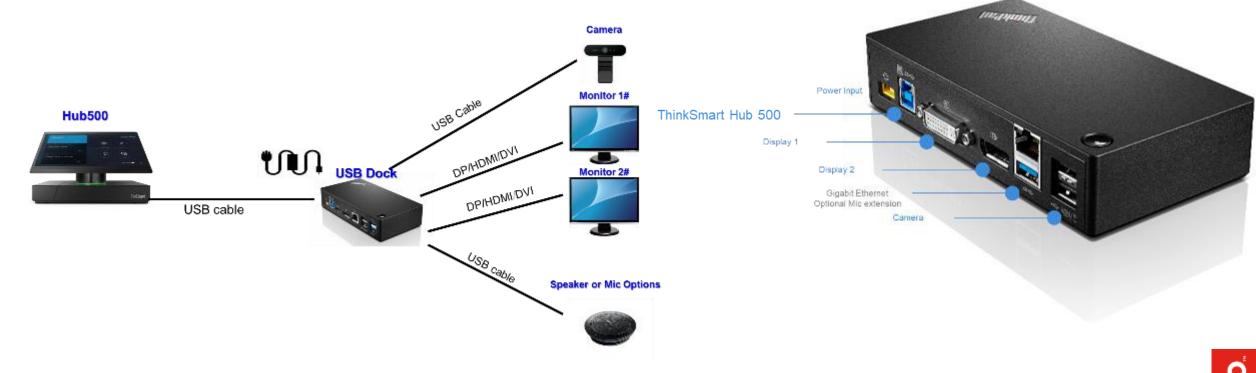






Accessories: Lenovo USB 3.0 Ultra Dock and Mounting Kit

- Valued accessory for the ThinkSmart Hub 500 to address cable clutter
- USB 3.0 Ultra Dock tested and supported WW



PN	Product
40A80045US	ThinkPad USB 3.0 Ultra Dock
4XF0S99497	Lenovo Docking Station Mounting Kit







Microsoft Teams Rooms roadmap

New features







2019

Proximity-based meeting join

Mobile meeting companion

Dual display in Teams meetings

Dual content display

Microsoft Teams voice skills powered by Cortana
Microsoft Teams device management portal
On console camera PTZ controls
On console PPT control
Whiteboard viewing



Warranty Support



ThinkSmart Hub 500 Hardware Warranty support

Base Standard Warranty

- 3Y on-site as default
 - NBD response, technician to attend on customer site
 - Help Desk is operated by Premier Support line: https://pcsupport.lenovo.com/gb/en/premiersupport
- Scope
 - Hardware issues, failures, replacements, servicing, On-site HW fix
 - OS related issues (Reinstall, drivers updates, re-image)
 - FAQ / How-to-questions

Warranty extension

- 4Y and 5Y warranty extension available
- Selection guide will be updated in April. however PNs are orderable today



Smart Office Warranty & Services - Overview





Imaging: image load, image creation

Asset Tagging: customized labeling to ensure immediate control of the IT assets

Drop-in-Box: custom documentation inserted in the factory into each system box we ship (e.g. a greeting, deployment steps)

Custom Bios Settings: configuration of BIOS settings

Deployment Automation: Smart Image, Advanced Deployment Services, First Boot Services

Hard bundle: 3 years warranty on site

Warranty Extension option: 4-5 years on site

Buy and Try



LENOVO THINKSMART HUB 500

THE SMARTER WAY TO COLLABORATE

Say hello to ThinkSmart Hub 500. Easy to deploy and use, this all-in-one, purpose-built Skype Room Systems device is the key to more efficient meetings. Start on time, every time with one tap of your finger. Hear what everyone has to say, loud and clear. And see the difference this makes to your productivity – and bottom line.

HOW DOES IT WORK?

BUY & TRY PROGRAMME

2018 Lenovo Internal. All rights reserved.

Questions/Hands on



Different is better