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- Introduktion til Digital Employee Experience
- Deep dive into HP WPX
- ATEA Nordic Services
- Q&A









Den samlede **sum** af digitale transaktioner i arbejdsmiljøet



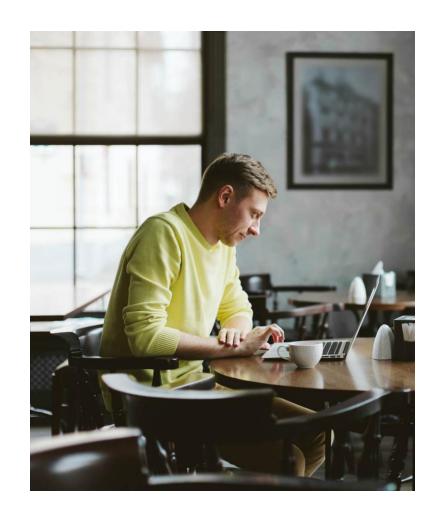
En strategi, der løbende forbedrer medarbejdernes teknologiske **oplevelse** 



En stærk IT-strategi definerer fundamentet DEX sikrer, at folk kan **trives** i den







# Hvordan er vores medarbejderes oplevelse?



One platform to transform your workforce experience





## The future of work is personal

#### and hybrid work is here to stay



Employees are working from wherever they want...



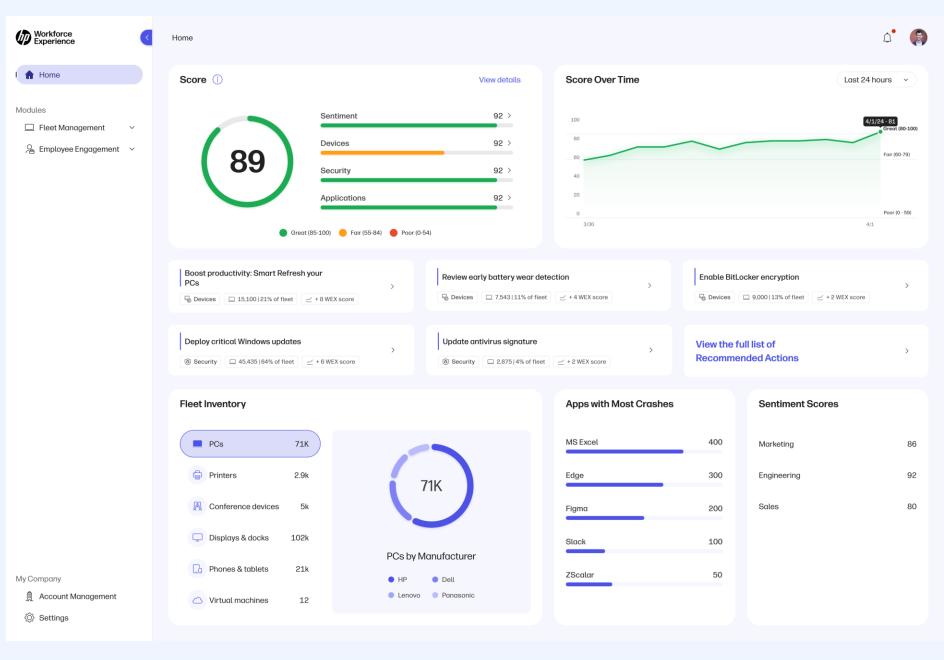
Across more devices than ever before...



Expecting a seamless and secure experience, every time.



Every employee. Every device. Optimized.

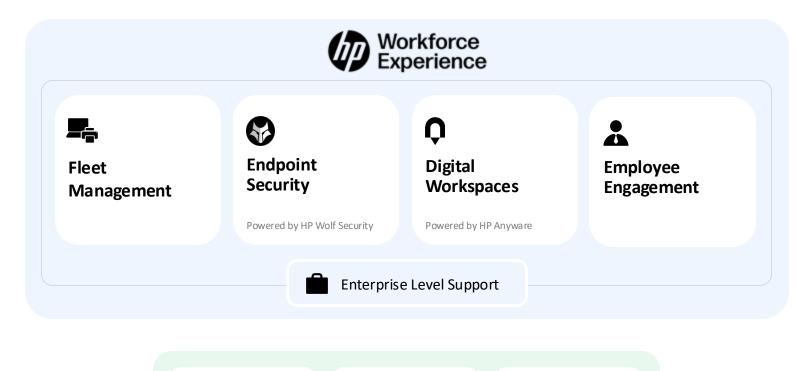




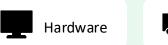
#### Transform your workforce experience

#### A Single Pane of Glass

Device and OS agnostic cloud-based solution to enhance workforce productivity. One consolidated platform that you can tailor the solution to your needs.



Optional Add-Ons









#### Why HP Workforce Experience Platform



Transform your digital experience

by better connecting your employees and their devices



Reduce IT spend and improve support

by providing proactive support and streamlining the process that weighs IT helpdesks and employees down



Improve security and compliance

by securing devices, applications, and documents across workspaces



Enhance operations and efficiency

by offering a scalable ecosystem that autonomously orchestrates the workplace experience



#### **ATEA Nordic Services**

- Accelereret onboarding
   udrulning af klient, baseline-dashboards,
   KPI'er og governance fra dag ét.
- Proaktiv drift & playbooks
- Integration & licenser
- Standard på tværs
  - Centralt koncept
- Rådgivning & QBR

   månedlige rapporter og kvartalsvise reviews





#### **End-to-end eksempel**

#### **Problem:**

Teams-møder hakker – særligt mandag formiddag.

- Opdag & diagnose:
   WXP korrelerer lav MOS med Intel Wi-Fi-driver 22.200 + AP-firmware Y (72 % af dårlige kald).
- Handling (one-click): Ring 1 (50 enheder) → udrul Wi-Fi-driver 22.230 + QoS-policy; AP-firmware opdatering planlagt.
- Kommunikation:
  Kun berørte brugere får besked i klienten: "Vi forbedrer din mødekvalitet genstart efter arbejdstid."
- Måling (48 t):
   MOS +0,7, -62 % Teams-tickets, -41 % CPU-spikes.
- Skalering:
   Auto-promote til Ring 2–3; automatiseret f
  ør/efter-rapport til ledelsen.
- **Guard-rails:**Stop/rollback hvis **22.200** registreres; push korrekt version automatisk.







## Næste indlæg:

# Gør klar til Copilot med sikker datahåndtering via Microsoft Purview

